



OFFICES IN BOZEMAN AND HELENA
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PROMOTING QUALITY CHILD CARE

CCCMONTANA.ORG

March 15, 2020

Dear Child Care Providers,

With [Governor Bullock's announcement of school closures in Montana for the next two weeks](#), we all have important questions and concerns. We are writing today to provide you with an update on the operations of Child Care Connections (CCC), and to provide additional resources and support.

CCC is both required and committed to continue to offer essential services during a state of emergency. These services include administration of the Best Beginnings Child Care Scholarship, CACFP reimbursements and other critical services that local Child Care Providers and families depend upon.

We respond to the mandates of Montana Department of Health and Human Services and County Health Departments during health crisis situations such as this. At this time there have been no directives given from the State of County officials regarding child care or child care closures. We recognize that most Child Care Providers are small business owners and encourage you to do what you feel is best for you, and the children and families in your care. We urge you to keep in mind that we are here to offer guidance and support to the best of our ability during this time, including developing an emergency plan for pandemic and other critical situations.

It is our social responsibility to take actions to keep our staff, and community, from the spread of COVID-19. To protect our staff and the public **our offices in Bozeman and Helena will be closed to the public beginning Monday, March 16th, as our staff works to develop a more comprehensive plan of support for you.** Our offices will remain closed to the public until further notice.

During this time, our staff will continue to provide services during our normal business hours of 7 am – 5 pm. Staff can be contacted by phone or email, and paperwork can be submitted via fax or placed in the secure drop-box to the right of the main entrance at both of our offices.

We thank you for your patience during this uncertain time. As we get more information, we will update you as soon as possible. Additionally, we will be posting regular updates and resources to our social media and website, and we will respond to all questions and comments in a timely fashion.

Thank you,

Brandi Thomas, Provider Services Coordinator- Helena Area
Tori Sproles, M.Ed., Provider Services Coordinator- Bozeman Area
Child Care Connections

P.S. If you're feeling panicked remember that good hygiene, hand washing, and social distancing are simple ways to stay safe and healthy. For more information visit [CDC.gov](https://www.cdc.gov).